Randall Warranty

Randall Amplifiers, a Division of U.S. Music Corporation warrants the product you have purchased to be free of defects in materials and workmanship in normal use for a period of two (2) years from the date of original purchase. This warranty shall run to the original purchaser when purchased from an Authorized Randall Dealer. The manufacturer warrants speakers for a period of (1) years. The manufacturer warrants tubes for a period of (90) days. Defective parts found during the applicable warranty period with proof of purchase will be replaced or repaired without charge if the complete product is returned to US Music Corp or any Authorized Randall Service Center within the U.S.A. Randall reserves the right to use materials readily available at the time of the repair. All Warranty service requires Proof of Purchase (sales receipt) to be presented at time of service request. Any repair or service performed by any person of entity other than an Authorized Service Center is not covered by this limited warranty. The customer pays transportation to and from the Randall factory service or any Randall Authorized Service Center. Rental stock is warranted for (1) year from date of invoice to the Authorized dealer. Warranty on rental units is not transferable.

What is covered against manufacturing defects

Parts and Labor to correct any defect in materials used and any defect attributable to workmanship.

What is not covered:

Shipping Damage. Report damage upon receipt of item to the carrier (i.e. UPS). Freight carrier must be notified upon receipt of items to insure freight damage claim resolution. Shipping damage not filed with carriers within (48) hrs upon receipt will not be covered under warranty. Report any shipping damage within (48) hrs of receipt to the Randall Customer Service Dept at 1-800-877-6863, ext. 5120. Keep all original documents and packing materials to insure freight damage claim resolution.

Merchandise that has been modified after original shipment from the Randall factory. Products whose serial numbers have been altered or removed. Exterior normal wear and tear damage to the finish due to misuse, operation outside the specified ratings, neglect or accident. Warranty claims by anyone other than the original purchaser. Randall is not responsible for any items left in protective covers or cases. (We strongly advise that all personal items such as chords, cables, tuners, etc…. be removed!) freight charges for required parts are not covered under warranty and are the responsibility of the customer. If a unit is not easily transported to an Authorized Warranty Service Center are the responsibility of the customer. Rush service charges and priority shipping for replacement parts. Any and all charges for labor or processing when no problem is found are also not covered. Any charges incurred for work performed by an unauthorized service center on customer owned goods, any and all charges incurred from priority service requests (Rush Service) or priority shipping for replacement parts. Any and all charges if no problem is found.

Return Authorization

All items being returned for any reason must have a Return Authorization number. This R.A. must be placed on the outside of the carton of the item being returned or the carton will be refused upon delivery. Please call the customer service department at 1-800-877-6863, ext. 5120 for the return authorization number. Dealer stock items will be returned to the dealer freight prepaid.

An Authorized Warranty Service Center must perform any and all field warranty service work. Customer will not pay for parts and/or labor provided the problem found is within warranty guidelines. Proof of purchase must be provided at the time of service request. Transportation charges to and from the Authorized Warranty Service Center are the responsibility of the customer. Rush service charges and special freight charges for required parts are not covered under warranty and are also the responsibility of the customer. If a unit is not easily transported to an Authorized Service Center, the customer is responsible for technician travel charges. Any charges for labor or processing when no problem is found are also not covered under warranty. Any charges incurred for work performed by an unauthorized service center are the responsibility of the customer.

Warranty terms may vary per country. Check warranty terms with local distributor or at point of purchase.

For detailed product videos please visit our website at: www.randallamplification.com
Congratulations on the purchase of your new **RANDALL** Amplifier! We at Randall Amplification appreciate that you chose this RG80 Amplifier and wish you years of great tone and enjoyable playing time. Please review the safety instructions below and be aware that the documentation provided in this manual references 120volt USA versions of the models covered. Note that the POWER listed on the back of the unit should be for your countries’ power standard.

1. **1/4” Guitar Input.**
2. **Channel 1 (Clean to Classic Rock) Gain.**
3. **Channel 1 Bright mode** - adds high frequency brilliance to clean signal.
4. **Channel 1 Master Volume** - controls amount of Channel 1 output level.
5. **Channel Selector Switch** (Footswitchable) use to switch between channels.
6. **Channel 2 (Dirty) Gain** - add amount of Distortion/Overdrive/Saturation.
7. **Channel 2 Master Volume** - controls amount of Channel 2 output level.
8. **Bass Equalization Knob** - adds or subtracts low frequency EQ.
9. **Bass-Boost Mode** (best at lower volumes- may send too much low frequency signal to speaker at high volumes).
10. **Midrange Equalization Knob** - adds or subtracts middle frequency EQ.
11. **Pull for Mid Scoop Mode** (removes midrange- for “smiley face EQ Curve”.
12. **Treble Equalization Knob** - adds or subtracts high frequency EQ.
14. **Reverb Level Knob** - controls amount of Spring Reverb.
15. **Headphone output** - Stereo 1/4” (mutes speaker).
16. **1/8” Stereo Media input** - plug your MP3 player here to play along with or learn songs. Use the volume control on the media player to blend sources.
17. **Power on/off switch.**
18. **AC Inlet for power cord.**
19. **Extension Speaker output** - This will mute internal speaker when inserted. *Minimum 8Ω*.
20. **XLR Line output** - Balanced sound of preamp for Recording/Live Sound.
21. **Ground lift for XLR line output** - for removing ground noise when connecting to external equipment.
22. **Effects loop return** - the output from external effects are inserted here. This is also the power amp input.
23. **Effects loop send** - the input of external effects are connected here. This is also the preamp out.
24. **Channel footswitch Jack** (1/4” Mono) switches Channel 1/2 (Model RF-1).